

CONSERVATION FIRST FRAMEWORK ANNOUNCEMENT

EFFECTIVE MARCH 21, 2019

Effective March 21, 2019, the Minister of Energy, Northern Development and Mines directed the IESO to discontinue the current 2015-2020 Conservation First Framework (CFF) and implement a new interim framework, in support of the government's goal to reduce electricity costs for customers. <http://www.ieso.ca/en/Sector-Participants/Conservation-Delivery-and-Tools/Interim-Framework>

Lakeland Power Distribution Ltd. will continue to manage projects with customers with whom they have binding agreements. Customers with existing contracts can still expect to have the incentive paid on project completion (which must be by Dec. 31, 2020).

Applications to the new suite of business programs will be completed through the IESO.

PROGRAM DETAILS FOR CUSTOMERS

Small Business Lighting

The Small Business Lighting program will continue to provide small business owners with a free, turnkey solution to improve their business lighting. Customers will work with the program provider, who takes care of getting all necessary approvals and installing the project. Current customers who have had their assessment, but not completed their project, should touch base with Burman Energy to sign off and submit any outstanding work orders before April 1, 2019. Projects must be installed prior to May 1, 2019. Going forward, the program will be delivered by the IESO.

For more information contact SmallBusinessLighting@ieso.ca or call the Save on Energy call centre at 1-877-797-9473.

Retrofit Program

All new Retrofit program applications and services will be handled by the IESO directly as of April 1, 2019. Any applications that haven't received Lakeland Power's approval before May 1, 2019 will be transferred to the IESO for follow up.

Customers with existing approved projects that are already underway can continue to look to Lakeland Power Distribution Ltd. for information and support until the project is completed.

For more information, please contact Retrofit@ieso.ca or call the Save on Energy call centre at 1-877-797-9473.

Business Refrigeration Incentive Program

The Business Refrigeration Incentive program will end as of April 1, 2019. Applications with a completed facility assessment and signed work order with Lakeland Power Distribution Ltd. before April 1, 2019, must be completed before May 1, 2019 to be eligible for funding. All other applications will not be eligible.

Heating and Cooling Program

The Heating and Cooling program is coming to a close and should not be considered for new HVAC projects.

Here's what you need to know if you have a project that has been or will soon be completed:

- Contact your participating contractor for more information about program deadlines. If an application has already been submitted, you can check the status of your rebate online. (Note that you will need your incentive ID number to look up your rebate).
- Once a participating contractor submits a rebate application for your project, you will receive an email from Save on Energy asking you to sign-off on the application and submit proof of purchase of the equipment. You will need to do this before July 1, 2019 in order to receive the rebate.
- If your application is approved, you will receive a cheque within 12 weeks.

Specialized programs Closing

As of April 1, 2019, the following business/industrial programs will be closing:

- Audit Funding
- High Performance New Construction
- Existing Building Commissioning
- Monitoring and Targeting
- Process and Systems Upgrade

Applications that are not approved and contracted by Lakeland Power Distribution Ltd. before that time will no longer be eligible for funding.

Customers with approved projects that are already underway can continue to look Lakeland Power Distribution Ltd. for information and support until the project is completed.

CONTACT DETAILS

Lakeland Power Distribution Ltd would like to thank the incredible commitment from the many business and residential customers that took part in the Conservation First Framework. **We are proud of the energy savings that our customers achieved.**

If you require further clarification regarding outstanding projects or general details please do not hesitate in reaching out to us.

Lakeland Power Distribution Ltd.

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For more details, please check the [FAQs](#), as well as contact the Save on Energy call centre at: **1-877-797-9473**.

<https://saveonenergy.ca/For-Your-Small-Business/Changes-to-programs>