

Cornerstone Hydro Electric Concepts Association Inc.

CoS Revisions to Date (Revision R1 to Revision R2):

A summary of the changes are as follows:

- **Glossary of Terms** – Glossary of Terms updated to remove definitions for “Geographic Distributor”, “Load Transfer”, “Load Transfer Customer”, and “Physical Distributor”, in light of the OEB’s decision to eliminate Long-Term Load Transfers.
- **Policies (Page 69)** – Policies related to the Conditions of Service have been updated for the latest numbering schema and DSC amendments.
- **CHEC LDC Information (Page 70)** – Section updated to include latest CHEC Member information.

CoS Related Policy Revisions:

Policy 2.01 Security Deposits:

Numbering Schema Revised: Policy 6.1 replaced with Policy 2.01 Version 1.0. The revised number schema is to align this policy with the proposed CHEC Policies project.

Section 2.01.8 – Planned Frequency, Process and Timing of Updating Security Deposits: Added two paragraphs at the end of the section to clarify which customers are deemed to be residential customers (Seasonal Customers, Farms, & Corporations within the meaning of the Condominium Act), as per the latest DSC document.

Policy 2.02 Billing and Payment Policy:

Numbering Schema Revised: Policy 6.2 replaced with Policy 2.02 Version 1.0. The revised number schema is to align this policy with the proposed CHEC Policies project.

Section 2.02.3 Frequency and Notice of Customer Reclassification and Notice of kVA Billing: Section added to detail when and how a customer should be reclassified and includes a note of customers that are charged based on kVA readings.

Section 2.02.4 – Billing Cycle: Section revised to include notice that each non-seasonal residential customer and each GS<50 kW customer will be billed on a monthly basis. Paragraph outlining other billing options removed. Updates section to be compliant with OEB’s decision to move to monthly billing for these customers. .

Section 2.02.5 Estimated Billing: Section added to specify requirements regarding estimated billing to be compliant with OEB’s decision on estimated bills.

Section 2.02.7 – Bill Requirements: This section has been renamed (was “Billing”) and relocated to later in the policy to add clarity to the billing requirements.

Policy 2.08 Disconnection/Reconnection:

Numbering schema revised: Policy 8.1 replaced with Policy 2.08 Version 1.0. The revised number schema is to align this policy with the proposed CHEC Policies project.

Section 2.08.3 – General Requirements: Eliminated as section was redundant.

Section 2.08.5 – Disconnection with Notification: Two paragraphs updated for wording. “LEAP Intake Agency” replaces “registered charity, government agency or social service agency”, as per the latest DSC document.

Section 2.08.7 – Payment to avoid Disconnection: Added section to note that a distributor may recover from the person requesting the reconnection any Board approved reconnection charges, as per the latest DSC document.

2.08.9 – Disconnection Other: Added section to identify potential reasons for disconnection and to note that a residential or GS<50 kW customer cannot be disconnected solely on an estimated bill, as per the OEB’s decision on estimated bills.

2.08.10 – Load Control Devices: Added section related to the use of load control devices as an alternative to disconnection, as per the latest DSC document.

Policy 6.04 Environmental Policy:

Numbering schema revised: Policy 8.1 replaced with Policy 6.04 Version 1.0. The revised number schema is to align this policy with the proposed CHEC Policies project.

Section 6.04.01 Purpose: Corrected to read “environmental requirements” rather than “privacy requirements”.

Section 6.04.04 – General: Section revised to make environmental requirements more generic.