



Effective Nov 01, 2016

ELECTRICITY PRICING

All rates are approved by the Ontario Energy Board (OEB). For more information visit their website <http://www.ontarioenergyboard.ca/OEB/> or call toll free 1-877-632-2727.

STANDARD SUPPLY SERVICE (SSS)

a) Regulated Price Plan (RPP) Consumers; Time-of-use(TOU) or Tiered.

Residential/ General Service < 50kW (TOU)

May 1, 2017 to October 31, 2017:

Off-peak:7pm-7am.....\$ TBD /kWh**
Mid-peak:7-11am/5-7pm.....\$ TBD /kWh**
On-peak:11am-5pm.....\$ TBD/kWh**

November 1, 2016 to April 30, 2017:

Off-peak:7pm-7am.....\$ 0.087/kWh**
(Plus all day weekends and holidays)
Mid-peak:11am-5pm.....\$ 0.132/kWh**
On-peak:7-11am/5-7pm.....\$ 0.180/kWh**

Non Residential Low Volume and Designated Consumers (Tiered)

May 1, 2017 to October 31, 2017:

First 750 kWh \$ TBD /kWh**
Balance kWh\$ TBD /kWh**

November 1, 2016 to April 30, 2017:

First 750 kWh \$ 0.103 /kWh **
Balance kWh \$ 0.121 /kWh **

b) Elected Spot Consumers & Non Regulated Price Plan (Non RPP) Consumers

- o Spot Market Price
- o Provincial Benefit (rate published monthly)
- o OPG Rebate

c) Retailer Consumers

- o Contract Price with Retailer
- o Provincial Benefit (rate published monthly)

RESIDENTIAL

This classification refers to the supply of electrical energy to residential customers residing in detached, semi detached, town house (freehold or condominium) dwelling units, duplexes or triplexes. Supply will be limited to a maximum of 200 amp @ 120/240 volt. Further servicing details are available in our Conditions of Service.

Electricity ** See “Electricity Pricing”

Delivery includes:

Customer Charge \$24.62 / month
Distribution \$0.01114 / kWh
Distribution (Non-RPP only)..... \$0.0035 / kWh
Transmission Network..... \$0.0057 / kWh **
Transmission Connection \$0.0045 / kWh **

Regulatory includes:

SSS Administration ... \$0.25 / connection / month *
Wholesale Market Service \$0.0060 / kWh **

Debt Retirement includes (one of the following):

All Other Lakeland \$0.0070 / kWh
Old Town Proper Bracebridge \$0.0046 / kWh

UNMETERED SCATTERED LOAD

This classification refers to a non-residential account taking electricity at 120/240 or 120 volts whose monthly peak demand is less than or expected to be less than 50 kW and is unmetered. A detailed calculation of the load will be calculated for billing purposes. Further servicing details are available in our Conditions of Service.

Electricity ** See “Electricity Pricing”

Delivery includes:

Customer Charge..... \$12.76 / month
Distribution \$0.0085 / kWh
Transmission Network..... \$0.0052 / kWh **
Transmission Connection \$0.0042 / kWh **

Regulatory includes:

SSS Administration ... \$0.25 / connection / month *
Wholesale Market Service \$0.0060 / kWh **

Debt Retirement includes (one of the following):

All Other Lakeland \$0.0070 / kWh
Old Town Proper Bracebridge..... \$0.0046 / kWh

GENERAL SERVICE Less than 50 kW

Monthly Demand < 50 kW

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly peak demand is less than or expected to be less than 50 kW. Further servicing details are available in our Conditions of Service.

Electricity ** See “Electricity Pricing”

Delivery includes:

Customer Charge \$45.40 / month
Distribution \$0.0092 / kWh
Distribution (Non-RPP only)..... \$0.0035 / kWh
Transmission Network \$0.0052 / kWh **
Transmission Connection \$0.0042 / kWh **

Regulatory includes:

SSS Administration ... \$0.25 / connection / month *
Wholesale Market Service \$0.0060 / kWh **

Debt Retirement includes (one of the following):

All Other Lakeland.....\$0.0070 / kWh
Old Town Proper Bracebridge.....\$0.0046 / kWh

GENERAL SERVICE 50 kW to 4,999 kW

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is expected to be equal to or greater than 50 kW but less than 5,000 kW. Further servicing details are available in our Conditions of Service.

Greater than 50 kW but less than 999 kW (Interval)

Monthly Demand > 50 kW < 999 kW

Electricity ** See “Electricity Pricing”

Delivery includes:

Customer Charge \$314.16 / month
Distribution \$3.0864 / kWh
Distribution (Non-RPP only)..... \$1.5036 / kWh
Transformer Allowance \$(0.600) / kWh
Transmission Network \$2.2259 / kWh **
Transmission Connection \$1.7638 / kWh **

Regulatory includes:

SSS Administration ... \$0.25 / connection / month *
Wholesale Market Service \$0.0060 / kWh **

Debt Retirement includes (one of the following):

All Other Lakeland \$0.0070 / kWh
Old Town Proper Bracebridge \$0.0046 / kWh

Greater than 1000 kW (Interval)

Monthly Demand > 1000 kW

Electricity ** See “Electricity Pricing”

Delivery includes:

Customer Charge \$314.16 / month
Distribution \$3.0864 / kWh
Distribution (Non-RPP only) \$1.5036 / kWh
Transformer Allowance \$(0.600) / kWh
Transmission Network..... \$2.2259 / kWh **
Transmission Connection \$1.7638 / kWh **

Regulatory includes:

SSS Administration....\$0.25 / connection / month *
Wholesale Market Service \$0.0060 / kWh **

Debt Retirement includes (one of the following):

All Other Lakeland \$0.0070 / kWh
Old Town Proper Bracebridge \$0.0046 / kWh

SENTINEL LIGHTS

This classification refers to an account that is an unmetered lighting load supplied to a sentinel light. Further servicing details are available in our Conditions of Service.

Electricity ** See “Electricity Pricing”

Delivery includes:

Customer Charge \$6.39/ connection / month
Distribution \$0.06137 / kWh
Transmission Network..... \$0.004620 / kWh **
Transmission Connection \$0.003611 / kWh **

Regulatory includes:

SSS Administration....\$0.25 / connection / month *
Wholesale Market Service \$0.0060 / kWh **

Debt Retirement..... \$0.0070 / kWh

STREET LIGHTS

This classification refers to an account concerning roadway lighting for a Municipality, Regional Municipality, and/or the Ministry of Transportation. This lighting will be controlled by photocells. The consumption for these customers will be based on the calculated connected load times as established in the approved OEB Street Lighting Load Shape Template.

Further servicing details are available in our Conditions of Service.

Electricity ** See “Electricity Pricing”

Delivery includes:

Customer Charge.....	\$5.26 / connection / month
Distribution	\$17.4352 / kW
Transmission Network	\$1.6213/ kW **
Transmission Connection	\$1.2873 / kW **

Regulatory includes:

SSS Administration ...	\$0.25 / connection / month *
Wholesale Market Service.....	\$0.0060/ kWh **

Debt Retirement\$0.0070 / kWh

* *Applicable to SSS Consumers Only*
** *Adjusted by Adjustment Factor*

MISCELLANEOUS CHARGES

Customer Administration:

Arrears Certificate	\$15.00
Statement of Account.....	\$15.00
Request for Other Billing Info.....	\$15.00
Income Tax Letter	\$15.00
Returned Cheque (plus bank charges)....	\$15.00
Legal Letter	\$15.00
Account Setup	\$30.00
Special Meter Reads.....	\$30.00

Non-Payment of Account:

Late Payment – per month	1.50 %
Late Payment – per annum	19.56 %
Collection of Account (regular hours).....	\$30.00
Collection of Account (after hours).....	\$165.00
Disconnect/Reconnect at Meter (regular) .	\$65.00
Disconnect/Reconnect at Meter (after) ...	\$185.00
Disconnect/Reconnect at Pole (regular) .	\$185.00
Disconnect/Reconnect at Pole (after)	\$415.00

GLOSSARY OF TERMS

Adjustment Factor: When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business. The adjustment factor accounts for these losses.

Conventional Meter: A meter other than an interval meter or an eligible time of use meter.

Debt Retirement Charge: The debt retirement charge pays down the debt of the former Ontario Hydro.

Delivery: These are the costs of delivering electricity from generating stations across the Province to Lakeland Power then to your home or business. This includes the cost to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. Included in Delivery are the following:

- **Customer Charge:** A fixed monthly charge to recover costs such as meter reading, billing, smart meter implementation and account maintenance.
- **Distribution Charge:** A variable charge, based on your usage, to recover the cost to deliver electricity through Lakeland Power’s distribution network.
- **Transmission Network:** A variable charge, based on your usage, to recover the costs of transporting electricity from the generators to Lakeland Power across the high-voltage transmission grid.
- **Transmission Connection:** A variable charge, based on your usage, to recover the cost to connect Lakeland Power’s distribution network to the transmission grid.

Electricity: This is the cost of the electricity supplied to you during the billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor. Lakeland Power collects this money and pays this amount directly to our suppliers.

Interval Meter or Smart Meter: A meter that measures and records electricity use on at least an hourly basis.

IESO: Independent Electricity System Operator. The IESO administers the wholesale electricity market in Ontario, schedules and dispatches the electricity systems to maintain a safe, reliable electricity supply, and secures the wholesale market with all wholesale market participants.

Non RPP Consumers: Consumers billed on spot market price or enrolled with an Electricity Retailer.

Global Adjustment: The price of generation in Ontario is set by a competitive market. Certain generators receive payments through regulation or contract that differ from the market price. Your portion of the net adjustment arising from these different payments is included on your bill. This rate is issued monthly and only applies to non RPP/TOU consumers and consumers who have signed a contract with a licensed retailer.

RPP: Regulated Price Plan designated by the Ontario Energy Board to better reflect the price paid to generators for electricity. When setting new RPP prices, the OEB takes into account a forecast of the prices paid to electricity generators, contract prices for generation and the outstanding balance in the variance account which has been tracking the difference between what you have paid and what it costs to generate the electricity you used since April 1, 2005. This information is then converted to the price that you pay on the “Electricity” line of your bill.

RPP Consumers: Low-volume consumers and self-declared multi-unit residential dwellings, who have not signed or renewed a contract with a retailer, after December 2002. A low-volume consumer includes all residential and business consumers who use less than 250,000 kWh of electricity a year.

Regulatory Charge: This is the cost of administering the wholesale electricity system and maintaining the reliability of the provincial grid. Included in Regulatory are the following:

- **SSS Administrative Charge:** A fixed monthly charge to recover administrative costs of providing Standard Supply Service.

• **Wholesale Market Service Charge:** A variable charge, based on your usage, to recover the costs charged by the IESO to operate the Provincial electrical system and Rural Rate Protection.

Spot Market Price: The Hourly Ontario Energy Price (HOEP) established by the IESO for that given hour.

Standard Supply Service: Where consumers have not chosen to sign a contract with a licensed retailer, Lakeland Power, as required by the OEB, will provide the electricity.

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